

Coronavirus Update

To: Sequoia Living Residents, Customers, and Staff

From: Sara McVey, President and CEO

Date: Wednesday, April 8, 2020

Good News

I have good news! The two Sequoia Living staff members who have been impacted by COVID-19 are both doing well. Our Western Park Apartments employee is looking forward to returning to work this week. Our Sequoias Portola Valley (SPV) staff member is feeling better and is continuing to isolate at home. Thankfully, that employee had last worked at SPV on Friday, March 27, which we feel curtailed any additional cases.

Video Message for Staff Superheroes

While this may not make the Netflix Top 10, I hope the sentiment shines through for the gratitude I have for each one of our Sequoia Superheroes. http://sequoialiving.org/thank-you-superheroes.

Staying Connected

Every week, we host several Staff calls to check in with each location about what's going well, where more support is needed, how Residents are doing, and to cheer each other on. The best part of my day is seeing and hearing from these Sequoia Superheroes who continue to show up and do good work to keep everyone safe.

Our days have been incredibly full. Even when the workday ends, we all feel the weight of this crisis regardless of our role or responsibilities. While I



am unable to personally shake hands, high five, fist pump, or give a warm hug to our Resident and Staff Superheroes, I will do everything in my (super) power to make sure you always feel appreciated and supported.

Send Us Your Stories

We created a new email address—<u>superheroes@sequoialiving.org</u>—where anyone can share a Sequoia Superhero story. Whether you're a Resident or Staff member, we want to hear from you. Share those acts of kindness, things that make you smile, or just a good old fashioned thank you. We will post these on the Sequoia Living website.

Sequoia Strong

We are Sequoia strong, and we will get through this together. These are difficult days that demand much from us.

Regardless of how many cases we have or don't have, I know Sequoia Living chose to go above and beyond ordinary measures to keep people safe.

I feel confident that when we look back on these times, we will be proud of the ways we supported one another.

With gratitude and endless admiration of your courage,

P.S. My stepdaughter is feeling much better and is recovering nicely from COVID-19 (several of you have asked).

If you have any questions or feedback, email us at covid-19questions@sequoialiving.org.

Read the full Sequoia Living COVID-19 Action Plan: https://sequoialiving.org/wp-content/uploads/2020/03/SEQUOIA-LIVING-COVID-19-RESPONSE-PLAN-3-13-202021.pdf